

RECOMMEND A FRIEND SCHEME

At Curtis Law Solicitors we pride ourselves on excellent customer service. We monitor feedback from our clients very carefully as this is an important marketing tool. Our "Recommend a friend scheme" aims to recognise and reward the loyalty and commitment of our clients when recommending a friend to us.

At Curtis Law Solicitors we are mindful of the provisions of The Legal Aid, Sentencing and Punishment of Offenders' Act 2012 (LASPO) and accordingly will not make any payment for referrals as defined under the Act.

TERMS AND CONDITIONS

- 1. To be eligible for payment under this scheme, the initial contact with us MUST come from the prospective client (PC) directly. No information regarding the PC or their prospective claim may be provided by another party prior to our agreeing to act on the PC's behalf. This means that if you do recommend us to a PC, you should ask them to call us direct. To help us identify you as the Recommender, please make sure the PC provides us with your full name and contact details when they contact us.
- 2. Where the PC informs us that we have been recommended to him or her by a Recommender, the Recommender shall be eligible for a payment under this Scheme, subject to the terms herein.
- 3. We can only make a payment to a Recommender under this Scheme if the PC contacts us in accordance with clause 1 above. If a Recommender attempts to provide us with a PC's details, or details of their prospective legal matter, we will not be able to make any payment to the Recommender, as this would constitute a breach of LASPO.
- 4. No payment shall be made under this Scheme in respect of files transferred to us from other firms of Solicitors.
- 5. In the event that the PC wishes to instruct us in respect of a separate matter at a later date, no additional payment shall be made to the Recommender of the original claim.

- 6. The payments under this scheme will be:
 - 6.1 Medical Negligence: £500.00 6.2 Road traffic accidents: £250.00
 - 6.3 E/L, PL, O/L and Industrial disease: £250.00
 - 6.4 Conveyancing, probate and matrimonial matters: £50.00.

The amount of the payment made under this scheme may be amended from time to time without notice at the absolute discretion of Curtis Law Solicitors.

- 7. Any payment under this Scheme shall only be made to the Recommender.
- 8. No payment under this Scheme shall become payable until:
 - 8.1 **Medical Negligence:** 28 days after an unequivocal admission on both negligence and causation has been made in respect of the PC's claim by the third party insurers.
 - 8.2 **Road traffic accidents:** 28 days after an unequivocal admission on both negligence and causation has been made in respect of the PC's claim by the third party insurers.
 - 8.3 **E/L, PL, O/L and Industrial disease:** 28 days after an unequivocal admission on both negligence and causation has been made in respect of the PC's claim by the third party insurers.
 - 8.4 **Conveyancing, probate and matrimonial matters:** upon conclusion of the matter and payment of our fees.
- 9. Where such a payment is made under this Scheme, that payment will be disclosed in writing to the PC.
- 10. In accordance with the provisions of Chapter 4 of the Solicitors' Code of Conduct 2011, a Recommender under this Scheme (or any other person acting on their behalf) will not be provided with information in relation to the progress of a PC's claim.
- 11. We reserve the right to withdraw this scheme at any time without notice.